

## II. AMENDMENTS TO THE CLAIMS

The following listing of claims replaces all prior versions, and listings, of claims in the application:

1. (Currently Amended) A system for maintaining item requests, comprising:

at least one computer device comprising:

a system for detecting an error with a system-initiated item request based on a lack of locating a supplier or an approver;

a queue system for inserting any failed system-initiated item requests into a failed request queue in response to detecting the error;

a view presentation system for presenting an administrator with a view of data corresponding to the failed request queue, the view including an identification of a system-initiated item request that failed and a reason for the failure;

a data presentation system for displaying data, distinct from the failed request queue, corresponding to all system-initiated item requests and all user-initiated item requests to ~~an~~ the administrator, wherein the data presentation system accesses a set of tables to obtain the data, and wherein the set of tables includes a party table that identifies suppliers suggested by users issuing the user-initiated item requests for fulfilling the user-initiated item requests, the displayed data including at least one identified supplier; ~~and~~

a request processing system for assigning approvers and suppliers to the user-initiated item requests and the system-initiated item requests, wherein the approvers are distinct from the users initiating the item requests; and

a data edit system for allowing the administrator to edit the data corresponding to item requests in the failed request queue and the data corresponding to any of the system-initiated item requests and any of the user-initiated item requests,

wherein the view of the failed request queue and the data are presented separately and concurrently to the administrator in separate views within a single window without opening multiple windows.

2. (Previously Presented) The system of claim 1, wherein the set of tables further includes a header level text table that identifies business justifications set forth by the users for approving the user-initiated item requests, the displayed data further including at least one identified business justification.

3. (Original) The system of claim 1, further comprising a request reception system for receiving the user-initiated item requests from the users and the system-initiated item requests from at least one external system, wherein the request reception system further populates the set of tables using data from the user-initiated item requests and the system-initiated item requests.

4. (Cancelled)

5. (Currently Amended) The system of claim [[4]] 1, wherein the processing system processes the system-initiated requests differently from user-initiated item requests in a batch mode.

6. (Cancelled).

7. (Original) The system of claim 1, wherein the administrator is a global administrator.

8. (Original) The system of claim 1, wherein the view presentation system further provides a country administrator with the view of the failed request queue, and wherein the data presentation system further displays the data corresponding to the system-initiated item requests and the user-initiated item requests to the country administrator.

9. (Currently Amended) A computer-implemented method for maintaining item requests, executed on a computer device, the method comprising:

receiving, on the computer device, a user-initiated item request and a system-initiated item request, wherein the user-initiated item request identifies a supplier for fulfilling the user-initiated item request;

processing, on the computer device, the user-initiated item request and the system-initiated item request, wherein the system-initiated item request is processed differently from user-initiated item requests in batch with other system-initiated item requests and wherein the processing comprises assigning an approver and a supplier to the user-initiated item request and the system-initiated item request, the approver being distinct from the user initiating the item request;

detecting an error in the system-initiated request based on a lack of locating a supplier or an approver;

inserting, on the computer device, the system-initiated item request into a failed request queue in response to detecting the error in the processing;

presenting, on the computer device, an administrator with a view of data corresponding to the failed request queue upon request, the view including an identification of a system-initiated item request that failed and a reason for the failure; and

accessing, on the computer device, a set of tables to display data, distinct from the failed request queue, corresponding to all of the system-initiated item request and all of the user-initiated item request to the administrator, wherein the set of tables accessed includes a party table that identifies the supplier, the displayed data including at least one identified supplier,

wherein the view of the failed request queue and the data are presented separately and concurrently to the administrator in separate views within a single window without opening multiple windows.

10. (Cancelled)

11. (Cancelled).

12. (Original) The method of claim 9, wherein the administrator is a global administrator.

13. (Original) The method of claim 12, further comprising providing the global administrator with the capability to edit displayed data.

14. (Original) The method of claim 9, wherein the administrator is a country administrator.

15. (Previously Presented) The method of claim 9, wherein the user-initiated item request further includes a business justification for approving the user-initiated item request, and wherein the set of tables accessed to display the data further includes a header level text table that identifies the business justifications, the displayed data further including at least one identified business justification.

16. (Currently Amended) A program product stored on a non-transitory computer readable medium for maintaining item requests, which when executed comprises, comprising:

program code for detecting an error in ~~the~~ a system-initiated request based on a lack of locating a supplier or an approver;

program code for inserting any failed system-initiated item requests into a failed request queue in response to detecting the error;

program code for presenting an administrator with a view of data corresponding to the failed request queue, the view including an identification of a system-initiated item request that failed and a reason for the failure;

program code for displaying data, distinct from the failed request queue, corresponding to all system-initiated item requests and all user-initiated item requests to ~~an~~ the administrator, wherein the program code for displaying accesses a set of tables to obtain the data, and wherein the set of tables includes a party table that identifies suppliers suggested by users issuing the

user-initiated item requests for fulfilling the user-initiated item requests, the displayed data including at least one identified supplier; ~~and~~

program code for processing the user-initiated requests and the system-initiated requests by assigning approvers and suppliers to the user-initiated item requests and the system-initiated item requests, wherein the approvers are distinct from the users initiating the item requests; and

program code for allowing the administrator to edit the data corresponding to item requests in the failed request queue, and the data corresponding to any of the system-initiated item requests and any of the user-initiated item requests,

wherein the view of the failed request queue and the data are presented separately and concurrently to the administrator in separate views within a single window without opening multiple windows.

17. (Previously Presented) The program product of claim 16, wherein the set of tables further includes a header level text table that identifies business justifications set forth by the users for approving the user-initiated item requests, the displayed data further including at least one identified business justification.

18. (Original) The program product of claim 16, further comprising program code for receiving the user-initiated item requests from the users and the system-initiated item requests from at least one external system, wherein the program code for receiving further populates the set of tables using data from the user-initiated item requests and the system-initiated item requests.

19. (Cancelled)

20. (Currently Amended) The program product of claim 16 [[19]], wherein the program code for processing processes the system-initiated requests differently from user-initiated item requests in a batch mode.

21. (Cancelled).

22. (Original) The program product of claim 16, wherein the administrator is a global administrator.

23. (Original) The program product of claim 16, wherein the program code for presenting further provides a country administrator with the view of the failed request queue, and wherein the program code for displaying further displays the data corresponding to the system-initiated item requests and the user-initiated item requests to the country administrator.

24. (New) The system of claim 1, wherein the system-initiated item requests and the user-initiated item requests do not include a designated supplier or a designated approver, and the user-initiated item requests may include a suggested supplier.

25. (New) The program product of claim 16, wherein the system-initiated item requests and the user-initiated item requests do not include a designated supplier or a designated approver, and the

user-initiated item requests may include a suggested supplier.

26. (New) The method of claim 9, wherein the system-initiated item requests and the user-initiated item requests do not include a designated supplier or a designated approver, and the user-initiated item requests may include a suggested supplier.